Dental Care

The Discretionary Benefits Program offers eligible low income London residents and London residents receiving Social Assistance benefits with financial assistance to pay for basic dental care items not covered under any other type of benefits.

Who may be eligible:
Ontario Works participants and their dependents and adult dependents of Ontario Disability Support Program recipients and people with low-incomes who have earnings such as wages, Employment Insurance, WSIB, OSAP, CPP, OAS, GAINS and other types of pensions may be eligible for assistance.

Applicants can request financial assistance with:

- Dependents (age 17 and under) of Ontario Works Participants are entitled to basic dental care such as the cleaning and filling of teeth.
- Adults (18 and over) are entitled to emergency dental care for the relief of pain which includes two (2) teeth every six (6) months for fillings and four (4) extractions every six (6) months.
- Adult dependents of ODSP and OW recipients are entitled to emergency dental care for the relief of pain which includes two (2) teeth every six (6) months for filling and four (4) extractions every six (6) months.
- Adult ODSP recipients and their dependent children are not entitled to assistance through this program. ODSP recipients are to contact their ODSP caseworker directly.
- Children (age 17 and under) whose parents are not in receipt of Ontario Works but who are low income earners, can apply for dental treatment through the Children in Need of Treatment (CINOT) and Healthy Smiles Programs at Middlesex-London Health Unit, 519-663-5449, ext 2231. If ineligible for the CINOT program, children may be entitled to basic dental care.

To apply for Discretionary Benefits:

By telephone  (519) 661-5910
By fax  (519) 661-6488

In writing
Social Services – Westmount Shopping Centre
Discretionary Benefits Program
785 Wonderland Road South
London, ON  N6K 1M6

Or in person to the above noted address, or to one of the other Social Services locations in London:

- Social Services – Citi Plaza
  355 Wellington St. Suite 248
- Social Services – Northland Mall
  1275 Highbury Ave. N Unit #107
- Social Services – South London Community Centre
  1119 Jalna Blvd.
- Social Services - London East
  1835 Dundas Street East

- Social Assistance Recipients: Take your Drug Card and Statement of Assistance (both attached to your monthly cheque) to the dentist of your choice to receive treatment.
- If you are not in receipt of Social Assistance, you will be required to complete an online application.

Eligibility:

- Social Assistance Recipients: Contact your dentist who will advise you of services available.
- Eligibility for non-Social Assistance Recipients will be determined based on the medical necessity of the dental treatment and the costs of your specific needs.
- A Dental Verification Letter will be mailed to you. Take the letter to your dentist to receive treatment.
- If you are ineligible you will be advised in writing and details of the reasons for ineligibility will be outlined.

Supporting Documentation: You will be informed of what you need to provide to determine your eligibility and what information is required to support your request.

Once your request and documents have been received and reviewed, you will be contacted within ten (10) business days. If you have any questions about the application process or if you need assistance, please call the Discretionary Benefits Program office at 519-661-5910 between the hours of 8:30 am and 4:30 pm, Monday to Friday.