

Construction Contacts:

We are committed to a construction zone that is safe, clean and accessible. Spot an issue in the construction zone? The project team is here to help. Use this card to select the appropriate contact.



Reporting Construction Site Issues:

Related to litter, pedestrian pathway conditions or construction activity. Please send us a photo when possible.

Jonny Ngai: 519-851-3667



Reporting Non-Emergencies:

Contact London Police.

Foot Patrol: 519-670-4023
General Hotline: 519-661-5670



Reporting Parking / Loading Zone Issues:

Misuse of temporary loading zones or vehicles parked in non-designated locations.

Parking Enforcement: 519-661-4537



Reporting Community Health & Safety Issues:

Individuals experiencing homelessness demonstrating distressed, disruptive and/or unpredictable behaviour.

See back of card



Reporting concerns related to the construction crew's compliance to COVID-19:

Bre-Ex : 519-652-3225



In the event of an emergency:

Fires, crimes in progress, medical emergencies or something making you feel unsafe.

Call 911



To discuss construction impacts on your business and all other inquiries:

Jim Yanchula: 226-268-2978

Our team aims to respond within 24 hours or less. If you reporting an urgent construction matter and/or attempting call after-hours and are unsuccessful, try our dispatch team at **519-661-4965** or **es@london.ca**.

●●● Connecting our future

For business, property owner and resident use only.



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Coordinated Informed Response

A caring and compassionate response that aims to support individuals who are street involved and living unsheltered find safe alternative solutions focused on housing.



Someone living unsheltered on London's streets or in need of outreach support:

Call London Cares at 519-667-2273



Someone causing harm to themselves, others or property:

Call 911



Encampments or needles:

Call 519-661-4570 or email us at service@london.ca

Homeless Prevention & Housing is a community issue that needs a community response. If you have an idea or are part of an organization that wants to help with shared solutions to London's homelessness, please reach out the Homeless Prevention & Housing team at homelessprevention@london.ca



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