

sign up today ! 今天就注册 !

Get ready for a brand new registration experience! 给您全新的注册体验 !

register now 立即注册

Important Dates: 重要日期

- March 2, 2020 – City of London Recreation Guide courses available to view online
• 2020 年 3 月 2 日— 伦敦市娱乐休闲指导课程可供献上浏览
- March 5, 2020 – Create or modify your new Play Your Way Online account
• 2020 年 3 月 5 日— 登陆 Play Your Way 创建或修改你的账号
- March 10, 2020 at 10:00am – Summer Day Camp Registration begins
• 2020 年 3 月 10 日上午 10 点— 夏令营开始注册报名开始
- March 11, 2020 at 8:30am – Adult 55+ Program Registration begins
• 2020 年 3 月 11 日上午 8 点半— 55 岁以上成年人项目注册报名开始
- March 12, 2020 at 8:30am – General Program Registration begins
• 2020 年 3 月 12 日上午 8 点半— 一般项目注册报名开始

Getting ready for Spring/Summer 2020 registration checklist: 如下 2020 年春季/夏季的注册清单, 您准备好了吗 :

View Spring & Summer courses online
线上浏览春季和夏季课程详情

Go to www.london.ca/PYWOnline to watch our how to videos and view frequently asked questions
登陆 www.london.ca/PYWOnline 线上查看春季和夏季课程的介绍视频和常见问题

Create your Play Your Way Online account
创建你的 Play Your Way Online 账户

Register for a City of London recreation program
注册了解更多伦敦市娱乐项目信息

What is Play Your Way Online?

什么是 Play Your Way Online ?

Play Your Way Online is our new registration system for Recreation Guide courses, membership purchases and City of London facility availability, information and some booking opportunities.

Play Your Way Online 是一个全新开放的注册系统。主要用于市民对伦敦市娱乐指南课程和会员的报名、注册，以及了解伦敦市政府功能、信息和其他各类预定。

Why are we changing how you register?

为什么我们换新的注册方式？

The City of London has been using their current program registration system for over 20 years and is upgrading to modernize your customer experience. Play Your Way Online will be launching for Spring & Summer 2020 registration. See Important Dates on page 2 for more details.

伦敦市政府已经使用其当前的程序注册系统超过 20 年，政府计划升级系统，为市民提供更现代化的使用体验。Play Your Way Online 将发布用于 2020 年春夏课程活动的注册。更多详细信息，请参见第 2 页。

What's different about Play Your Way Online?

Play Your Way Online 系统有什么特别之处？

Featuring a streamlined and simplified service, Play Your Way Online will make finding and registering for courses faster than ever, ensuring everyone who logs in will be instantly connected.

Play Your Way Online 系统具有简洁、高效的特色。它能帮助您快速查找和注册课程，从而确保注册登录的每个人都可以立即连接。

- Easy access from your computer, tablet or smart phone 24/7, 365 days a year

该系统支持电脑、平板设备和手机登陆，一年 365 天，24 小时全天候无忧浏览。

- Option to store your credit card information securely on your account for faster payments
- 在该系统中，您可以选择将信用卡信息安全地存储在您的帐户中，以便快捷支付。

- Login with your e-mail address and create your own password
您可通过输入邮箱地址登陆，并可创建自己的密码。
- Advanced search options to find courses and facility information
- 高级搜索选项帮您查找课程和其他信息

Can I use my old client ID and family pin number from Spectrum Online?

我可以用 Spectrum Online 的旧账户 ID 和家庭密码登陆吗？

No. Our new registration system will require a new login based on your e-mail and a password of your choosing.

很抱歉，不可以。这个新的注册系统将需要全新的登录信息，您需要用您的邮箱和密码重新注册。

I do not have an e-mail, how do I register for a new account?

没有邮箱，该如何在这个系统上注册一个新账户呢？

You are able to register in person at one of our 8 customer service locations or by phone (519-661-5575).

您可以在我们提供的 8 个服务地点接受人工服务来注册，或者拨打热线 (519-661-5575) 注册。

How will I get my new login?

我怎么样才能得到我的新注册信息？

All customers will be given the opportunity to create a new account and login to Play Your Way Online starting March 5th, 2020. However, some customers will have accounts created for them (see below for details). We will be following up with all of our current customers with more information on how to create your new account and login to view upcoming courses.

从 2020 年 3 月 5 日开始，所有用户都将有机会创建新的账号并登陆 Play Your Way Online 注册系统。其中，系统将为某些用户自动创建新帐户（有关详细信息，请参见下文）。我们将跟进所有用户，提供更多有关如何创建新帐户、登录和查看开课信息的服务。

Accounts will be automatically created in the new system for customers who meet one or more of the following criteria:

在此新系统中，满足以下一个或多个条件的客户将获得已自动创建好的帐户：

- Customers with term memberships expiring on or after March 10th, 2020. Examples include 3-month aquatic passes, annual seniors centre, community centre and Storybook memberships

具有定期会员资格的客户，其会员到期日在 2020 年 3 月 10 日或之后。比如：包括 3 个月的水上运动中心通行证，年度老年中心，社区中心和 Storybook 会员资格。

- Customers with an active punch pass purchased since July 1st, 2018. Examples include senior fitness, aquatics and community centre drop-in passes
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- 自 2018 年 7 月 1 日起购买了具有有效打孔通行证的客户。比如：包括老年健身，水上运动和社区中心的通行证。
- Users with active Play Your Way funding expiring on or after March 10th, 2020
- 拥有有效的 Play Your Way 资金的用户，且到期日在 2020 年 3 月 10 日或之后。
- Customers with unused account credits dating back to July 1st, 2018
- 自 2018 年 7 月 1 日起，拥有未使用的帐户积分的用户。
- **PLEASE NOTE:** If you have a credit on your current account from prior to July 1st 2018 you will have to contact customer service (519-661-5575) to have it brought over to your new account .
- **请注意：**如果您在 2018 年 7 月 1 日之前在原有帐户中有一定金额，请您务必与客户服务（519-661-5575）联系，以将其转移到新帐户中。

For more information please visit [www.london.ca/ PYWOnline](http://www.london.ca/PYWOnline) or contact City of London Parks & Recreation Customer Service at 519-661-5575.

更多详情请登陆 [www.london.ca/ PYWOnline](http://www.london.ca/PYWOnline) 或者联络伦敦市政府公园和休闲娱乐客户服务热线 519-661-5575