



Request for Urgent Social Status

Housing Access Centre (HAC) / Centre d'accès de logement
Citi Plaza | 355 Wellington Road | Suite 24, 2nd Floor | London ON N6A 3N7
Tel: 519 661-0861 | Fax : 519-661-4466
E-mail: hac@london.ca

For office use only

Client number

Definition of Urgent Social Status

Person(s) whose personal safety is significantly at risk and legal interventions have been exhausted.

If someone has been abusing you (or a member of your household family) but you have never lived with that abusive person, or it has been longer than 6 months since you lived together, and **your personal safety is at risk, then you may qualify for an Urgent Social Status.**

Indicators of Violence/Abuse

- Intervention by the police indicating that the applicant was abused by another individual.
- The physical injury caused to the applicant by the abusing individual.
- Use of force by the abusing individual against the applicant to force the member to engage in sexual activity against his or her will.
- Undue or unwarranted control by the abusing individual over the applicant's daily personal and financial activities.
- Any words, actions or gestures by the abusing individual that threaten the member or his or her property including, but not limited to, the following:
 - ✓ Threatening to physically harm the applicant or another member of the household
 - ✓ Threatening to destroy or injure the applicant's property
 - ✓ Killing or intentionally injuring pets
 - ✓ Threatening to remove the applicant's children from the household
 - ✓ Threatening to prevent the applicant from having access to his or her children
 - ✓ Forcing the applicant to perform degrading acts
 - ✓ Terrorizing the applicant
 - ✓ Threatening to take action to withdraw from sponsoring the applicant as an immigrant
 - ✓ Threatening to take action that might lead to the applicant being deported
 - ✓ Other words, actions or gestures which lead to the applicant to fear for his or her safety

What You Need to Apply

- All Applicants must fill out and sign Section 1 and 2 of the Request for Urgent Social Status form.
- Section 3 must be completed by a professional/agency and answer all questions and statements. (For examples of Professionals/Agencies see Section 3 on page 3).
- A letter outlining the circumstances must be attached by a professional/agency.
- Provide any supporting documentation that may assist with the application and remedies that have been attempted to resolve the situation.
- Provide a safe address and phone number where the Housing Access Centre can contact you.

Please note: All information disclosed to the Housing Access Centre (HAC) will remain confidential.

Supportive Documents Examples

Below are examples of Supporting Documentation that can be submitted.

- Additional supporting letters from a professional listed in the Professional's Verification and Declaration section.
- Restraining Order
- Peace Bond
- Police Report / Summary Report
- Recognizance of Bail

Please note: If none of the above is available, we will discuss other options with you directly

Information

As receiving Urgent status may allow applicants to move ahead of other applicants on the waiting lists for housing, the Housing Access Centre must ensure that this status is reserved for those who truly need it.

Note: Deliberately providing false or inaccurate information for the purpose of receiving priority for RGI assistance will affect your status and eligibility for housing.

Personal information contained on this form or in attachments is collected, pursuant to the *Housing Services Act (2011) Sections 169-176* or the *Municipal Freedom of Information and Protection of Privacy Act, (R.S.O. 1990, c M.56)*. This information will be used to determine suitability and eligibility for housing applied to, a continuation of housing and the appropriate rent scale and rent-g geared-to-income charge. Personal information may be disclosed to housing providers, other municipal or provincial departments and agencies that assist in the provision of social housing and social agencies providing social assistance to the applicant. All applicants must consent to the verification, disclosure and the transfer of information given on this form and attachments by or to any of the above entities and you are required to provide supporting material for the purpose of processing the application.



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Section 1: Applicant Information

The person applying is the applicant

Last name		First name		Middle initial(s)	
Home Phone #:		Can we call you at home? <input type="radio"/> Yes <input type="radio"/> No		Mobile Phone #:	
				Can we call you on mobile? <input type="radio"/> Yes <input type="radio"/> No	
Work Phone #:		Extension #:		Can we call you at work? <input type="radio"/> Yes <input type="radio"/> No	
				Email	
Apartment/Unit #:		Current address		City	
				Province	
				Postal Code	
If it is not safe to send mail to your address above, please provide a safe alternative contact information below					
Last name of the contact			First name of the contact		
Apartment/Unit #:		Current Address		City	
				Province	
				Postal Code	
Phone number of the contact		Mobile number of the contact		Email	

Describe your current situation including specific indicators of violence or abuse and explain why you are requesting Urgent Social status and what remedies you have attempted to resolve the situation in the space below.

Section 2. Declaration and Consent to Disclosure

This section must be completed by the person who is applying for Urgent Social status. If that person is under the age of 16 or is unable for any reason to sign the consent or to give a valid consent, the consent may be signed on the abused person's behalf by the parent or guardian; an attorney under a power of attorney that authorizes that attorney to give the consent on the abused person's behalf; or a person who is otherwise authorized to give the consent on the abused person's behalf.

I request that my application is given an urgent social status on the centralized waiting list for subsidized housing.

I declare that everything I have written on this form is true and complete.

I understand that all the information I give to the Housing Access Centre (HAC), will belong to the City of London.

I, _____ hereby authorize and consent to the disclosure to HAC of
(Full name of applicant)

information and documents required by HAC for the purpose of verifying the statements on this form and assessing my eligibility for Urgent Homeless status.

I further understand that if I will be at risk of being abused by the individual if I attempt to obtain information or a document, HAC shall not require me to provide that information or document.

Signature of applicant (or a person authorized to sign on their behalf)

Date



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Section 3: Verification for Urgent Social Status

To be completed by the Professional/Agency

The applicant's request for urgent social status cannot be considered without this completed section of the form. The professional/ agency must complete this section, answer all of the statements, AND attached a letter outlining the circumstances of the applicant's situation and remedies that have been attempted to resolve the situation.

Examples of Professionals/Agencies:

- ✓ Doctor
- ✓ Lawyer
- ✓ Member of the Clergy
- ✓ Teacher
- ✓ Registered Nurse
- ✓ Shelter worker
- ✓ Community legal worker
- ✓ Victim services worker
- ✓ Law Enforcement Officer
- ✓ Counselor/psychologist
- ✓ Settlement services worker
- ✓ A social worker or social service agency worker
- ✓ Any service agency or medical care facility
- ✓ Community legal worker
- ✓ Community health care worker
- ✓ An individual in a managerial or administrative position with a housing provider

Professional person full name	Position/Title
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Type/Name of organization

Telephone #:	Email
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Address	City	Province	Postal Code
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Please check off all of the following statements:

The applicant's personal safety is significantly at risk.	<input type="radio"/> Yes <input type="radio"/> No
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All legal interventions have been exhausted.	<input type="radio"/> Yes <input type="radio"/> No
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I have reviewed the information about the verification process necessary to access eligibility for rent-geared-to-income assistance under the City of London's Urgent Social Status. The applicant to whom I have provided services/assistance and whose situation I am aware of should be considered for an Urgent Social Status.	<input type="radio"/> Yes <input type="radio"/> No
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I am aware of my responsibility in providing verification and declare that the information I have provided is an accurate account of the applicant's situation to the best of my knowledge.	<input type="radio"/> Yes <input type="radio"/> No
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I have attached a letter providing an account of the applicant's situation of abuse and remedies that have been attempted to resolve the situation.	<input type="radio"/> Yes <input type="radio"/> No
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I have a professional relationship with this client and am eligible to complete this form.	<input type="radio"/> Yes <input type="radio"/> No
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_____ Signature of professional	_____ Date
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Please list the supporting documentation you are attaching to this form



London
CANADA

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The Request for Urgent Social Status form and attached documents can be submitted with your basic application for Rent-gearred-to-income housing.

Your complete application can be mailed, emailed, or delivered to:

The Corporation of the City of London
Housing Access Centre
Citi Plaza, 355 Wellington Street
Suite 248, 2nd Floor
London, ON N6A 3N7
Email: hac@london.ca

APPLICATIONS WILL NOT BE ACCEPTED BY FAX

Inquiries can be directed to 519-661-0861