



Visitor Information for Outside Visit

Dearness Home is pleased to welcome you to a safe, in-person visit in our specially constructed outside area. Please read this information carefully before your visit. **If you are the POA/SDMs for care; please contact the Home and provide the names of the persons you approve to visit your loved one/s (resident).**

Before you set off:

- Remember that only 2 visitors are allowed per visit and Dearness Home must have your name on the POA/SDM approved list of visitors prior to your arrival.
- Check you are bringing a mask that covers both your mouth and your nose (to be worn for duration of visit)
- Make sure you have your phone with you – Dearness Home may cancel visits if the Home goes into outbreak, the weather is stormy, or if the Humidex is over 30 (a combination of temperature and humidity; your visit will be shortened to 15 minutes) Dearness Home will ONLY call the POA/SDM with this information; the POA/SDM will be responsible to call you.

Upon Arrival at Dearness Home:

Park near the front entrance in the parking lot accessed off Southdale Road

Screening:

- Proceed from your car to the screening area, just inside the sliding doors at the front entrance – you will be greeted by our screener
- Tell the screener who you are visiting and then print and sign your name on our Visitor Sign-In Sheet
- To be cleared to visit you must:
 - Clean your hands using the hand-sanitizer provided (the COVID-19 virus can live on surfaces and be passed on when we touch our faces)
 - Put your face mask on, covering both your mouth and nose
 - Have a temperature below 37.8 degrees Celsius
 - Answer no to all of the screening questions that establish if you are sick, if you have or may have been exposed to infection or if you have travelled outside Canada
 - Be on the pre-approved list of visitors

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- If you pass the screen you will be given an “ OUTDOOR Pass” that you must take with you and show at the visiting area

The Visit:

- Exit the screening area and turn right, then follow signs that say “This way to the outside visitor area” (take care when walking on the temporary rubber pathway)
- At the end of the temporary pathway you will be met by a staff member at the gate to the visiting courtyard
- Show the “Pass” to the staff member and then place it into the box provided
- NOTE you will not be able to take anything into the visit (i.e. food, etc.)
- The staff will open the gate and show you to your seat (please cleanse your hands with the sanitizer provided)
- Enjoy your visit and remember you must continue to wear your mask throughout and must not come within 2 metres of your loved-one (there is no contact permitted at any time)
- Dearness staff will notify you at the end of your visit; feel free to end the visit if you are ready sooner
- Cleanse your hands before leaving

Please note that for the safety of residents and staff, any breach of the required precautions or anti-social behaviour will result in the withdrawal of visiting access for the individual involved. All surfaces are cleaned between visits.

Thank you for your cooperation.

Enjoy your visit.