



City of London Extreme Weather Alert – Response

The following services are available for residents/individuals who require relief when extreme weather alerts are issued.

City of London Community Centres

City of London Community Centres' public areas serve as cooling/warming centres during extreme weather alerts and are available for residents seeking relief from the heat/cold. Community Centres do not provide bottled water, juices or food, and do not provide access to cots or overnight access.

Information regarding the City of London Community Centres serving as cooling/warming centres will be posted at the [City of London](#).

London Public Libraries

The public is welcome to cool down or warm up in any London Public Library location during their regular hours of operation. For the hours and locations of library branches that are open visit [London Public Library](#). Phone: 519-661-4600.

London Shopping Malls

London shopping malls are temperature controlled and can offer residents relief from extreme weather conditions.

London Cares Homeless Response Services

London Cares Outreach will assist street involved individuals/families within the core area of London in going to a cooling/warming centre and/or emergency shelter when alternate options are not available. Phone: 519-667-CARE (2273).

Emergency Shelters - 24hrs/day, 7 days a week

London's emergency shelters provide, at a minimum, emergency room and board to individuals and/or families who are experiencing homelessness and are aimed at meeting immediate, short term needs.

- Men's Mission and Rehabilitation Centre, 459 York Street, N6B 1R3 Phone: 519-672-8500 (men 16 years and older)
- Rotholme Women's and Family Shelter (for families), 42 Stanley Street, N6C 1B1 Phone: 519-673-4114 (parents and their children, and single women who are homeless with no other shelter options)
- The Salvation Army Centre of Hope, 281 Wellington Street, N6B 2L4 Phone: 519-661-0343 (individuals 16 years and older)
- Unity Project, 717 Dundas Street, N5W 2Z5 Phone: 519-433-8700 (all genders, and couples 18 years and older)

Violence Against Women Shelters – 24hrs/day, 7 days a week

Emergency shelter and support for abused women and their children:

- Anova (formerly Women's Community House), 101 Wellington Road, N6C 4M7; 450 Clarke Road, N5W 6H1 Phone: 519-642-3000 or 1-800-265-1576 (women identified)
- Atlohsa Family Healing Services - Zhaawanong Shelter, 256 Hill Street, N6B 1C9 Phone: 1-800-605-7477 (Indigenous women and their children)

Crash Beds

457 York St (men's entrance at back of building, southwest corner; women's entrance at front of building), N6B 1R3 Phone: 519-439-0239

Open daily 9:00 pm to 7:00 am



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Drop-In Centres

CMHA Middlesex - My Sisters' Place

566 Dundas St, N6B1W8 Phone: 519-679-9570

Open Monday – Friday 9:30 am – 8:00 pm;

Open Saturday, Sunday and Statutory Holidays 10:00 am – 3:00 pm

CMHA Middlesex - London Coffee House

371 Hamilton Road, N5Z 1R7 Phone: 519-204-4719

Open Monday – Friday 9:00 am – 11:00 am and 5:30 pm – 7:30 pm; Saturday and Sunday – 11:00 am – 2:00 pm

Youth Opportunities Unlimited – Youth Action Centre - Cornerstone (16 – 24 years of age)

332 Richmond St (corner of Richmond & York), N6A 3C3 Phone: 519-432-1112 ext. 101

Open Monday – Friday 8:00 am – 8:00 pm for youth to meet with a housing case worker with regards to their housing needs (including food security and basic needs)

Meal Drop In: Monday – Friday 3:00 pm – 7:00 pm – Dinner served at 4:30 pm

Mission Services – The Resource Centre

457 York Street (entrance at back of building, west side), N6B 1R3 Phone: 519-672-8500

Open Monday – Friday 8:30 am – 11:30 am and 12:30 pm – 3:00 pm

Atlohsa Family Healing Services

343 Richmond Street, Unit 109 Phone: 519-438-0068

Open Monday to Friday 9:00 am – 5:00 pm

London InterCommunity Health Centre

659 Dundas Street, N5W 2Z1 Phone: 519-660-0875

Health Centre Hours: Monday 9:00 am – 5:00 pm; Tuesday and Wednesday 9:00 am – 9:00 pm; Thursday 10:30 am – 9:00 pm; Friday 9:00 am – 5:00 pm.

Ark Aid Street Mission

696 Dundas St E, N5W 2Z4 Phone: 519-661-0280

Open 1:30 – 3:30 pm

Open for dinner Monday – Saturday at 6:45 pm

Services

CMHA Middlesex Mental Health and Addictions Crisis Centre London – 24hrs/day, 7 days a week

The Crisis Centre provides walk in support for individuals experiencing a mental health and/or addictions crisis who do not require hospital or emergency services.

648 Huron Street N5Y 4J8 Phone: 519-434-9191

Temporary Overdose Prevention Site / Supervised Consumption Site

The Temporary Overdose Prevention Site is a supervised place for individuals to use their drugs safely and seek services for recovery.

Regional HIV/AIDS Connection, #30-186 King Street, N6A 1C7 Phone: 519-434-1601

Open Monday – Friday 10:00 am – 4:00 pm

Saturday and Sunday 11:00 am – 4:00 pm