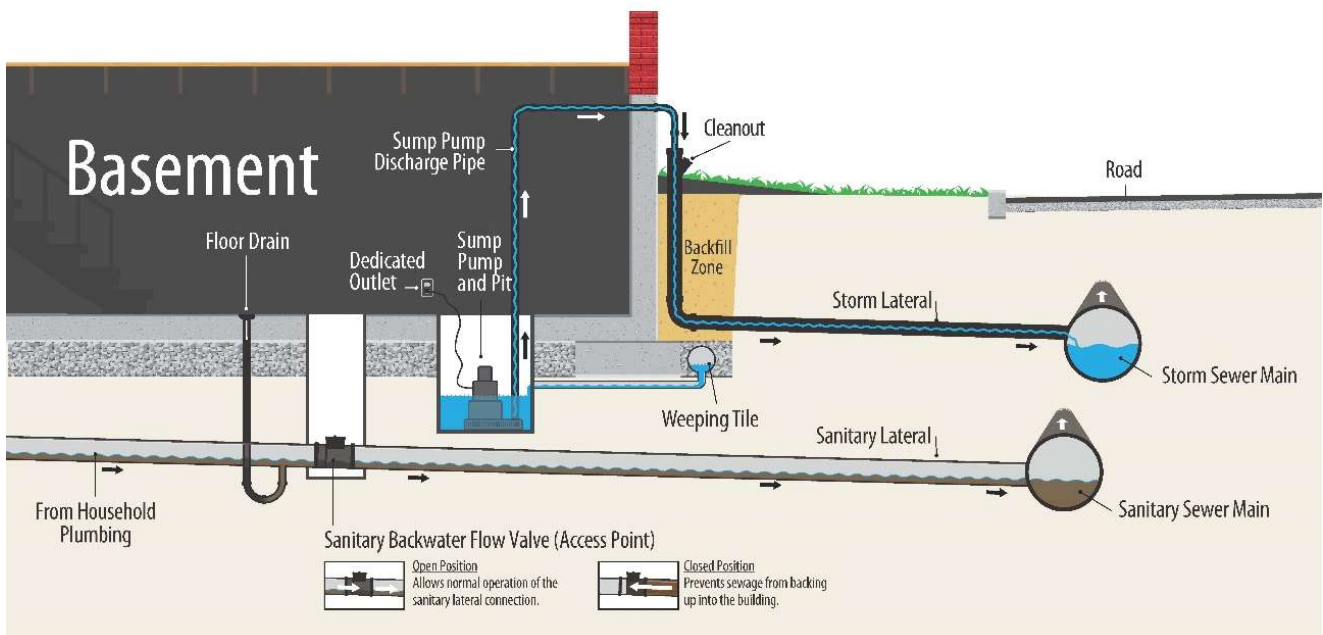


# Community Sump Pump Connection Program

## Frequently Asked Questions

- ❖ **Why did I receive this letter and why has my house and street been selected as part of this program?**
  - Your street was selected based on the age of the homes, the sump pump discharge locations and the need for new asphalt. It is our understanding that residents on your street may struggle with their sump pump discharge causing icing on local sidewalks and roads.
  
- ❖ **Please clarify the offer and what the City is proposing as part of this program.**
  - The City is offering this 100% funded community sump pump connection program initiative to help home owners that have icing caused by their sump pump discharge. The program is completely voluntary and the homeowner has no obligation to participate. The City is proposing to complete the following for participating and eligible homes:
    - Provide a storm lateral pipe (underground) for the sump pump discharge (similar to new home construction) from the home's foundation to either:
      - Existing storm private drain connection at the property line
      - To the municipal storm sewer in the municipal right-of-way (in the street)



The street will be resurfaced as part of this project, if the storm lateral extends into the paved road surface. Selected sidewalk and curb replacement may also be required. Base asphalt would be applied at the end of the construction phase, with final top coat asphalt to be completed the following year.

This project includes restoration of private property to existing/pre-construction conditions. Exterior restoration would typically involve the application of topsoil and sod from the home's foundation to the curb, for areas disturbed as part of the project.

❖ **What can I expect if this project goes ahead?**

- With sufficient participation, the City will complete an initial site visit to better determine the eligibility for your home to be part of this program. If it is determined that due to the configuration of your sump pump discharge and/or your yard, that it is too difficult to connect to the storm sewer, you would be informed that your property would not be eligible for this program (at the sole discretion of the City).
- Any participating and eligible homeowners would be required to formally commit to participating in the project by signing a 'Work Authorization' form, following the initial home inspection and prior to the City tendering this work.
- The City would retain a contractor through a competitive bidding process to perform the outlined work at your home.
- A designated City employee would be involved with the project throughout the construction phase, to ensure that the selected contractor is completing the work at your home in accordance with the contract. Homeowners can contact this City employee with any questions or concerns regarding the work, which will be reviewed and managed/resolved.

❖ **What is the timing of this work if this project goes ahead?**

- Depending on the number of residents interested in participating in this program and budget availability, the City plans on commencing the work in 2020. Storm lateral construction is expected to take between 2-5 days and is weather dependent.

❖ **How will my property get restored to pre-construction conditions?**

- Your home and property would be restored and reinstated to its pre-construction conditions as part of this work. Restoration to landscaping will include restoring top soil and sod. The City will not be replacing any specialised plantings or trees.
- During the initial home inspection you will be provided with some information regarding the potential location of the storm lateral pipe. If you are not comfortable with the extent of work described and the impact to you and your home, you may choose to not participate. Depending on the number of homeowners who initially sign-up and then change their mind, it may impact the ability of this program to proceed for your street. Any homeowners could still consider possible participation in the City's Basement Flooding Grant Program ([www.london.ca/bfgp](http://www.london.ca/bfgp)), as an alternative should this Community Sump Pump Connection program not proceed for your street.
- During the initial home inspection the City may determine (at its sole discretion), based on the configuration of your sump pump, that the extent of construction and restoration would be too complicated and cost prohibitive. The homeowner would then be informed by the City that they are not eligible to participate in this program. This homeowner could still consider possible participation in the Basement Flooding Grant Program ([www.london.ca/bfgp](http://www.london.ca/bfgp)) as an alternative.
- The contract for this work will clearly outline the work involved and the expectations regarding workmanship. The contractor will obtain a building permit for each property for the outlined works and coordinate any inspections. Work on private property will be completed in accordance with the Ontario Building Code. Work within the City's right-of-way must be completed in accordance with applicable municipal and provincial standards and specifications.

❖ **What are the implications of having the work performed?**

- The selected contractor's staff and sub-contractors will complete the outlined work in your home. These individuals will be required to provide the City with a Police Records and Police Vulnerable Sector Check for any staff working on your property.
- Your home and street will no longer have issues with sump pump icing.

❖ **What about my garden?**

- Selected plantings (bushes, shrubs, flowers etc.) may need to be temporarily removed if they are located along or adjacent to the proposed storm lateral (pipe). These plantings could then later be re-planted once the work is completed. If there are any special plantings near the proposed location of work, you may want to consider moving them in advance of the project.

❖ **What about trees on my street?**

- If the City moves forward with this project for your street, the health and condition of trees will be reviewed within the boulevard area by City Forestry Staff. The proposed storm laterals will be routed to avoid impacts to private property trees,

where possible. Any existing trees to be maintained would be protected during construction.

- Trees may be recommended for removal within the City boulevard area, either based on existing tree condition or based on the nature and extent of the proposed construction work. Trees within the City boulevard area that are removed as part of this project will be replaced, but not necessarily in the same location or with the same species.
- Trees on private property that require removal as part of this project will not be replaced as part of this project. Any private trees to be removed will be reviewed and discussed with the homeowner either in person, or at a neighbourhood meeting prior to construction.