



Top 10 Parking Questions

1. When can I Park Overnight?

You can park your personal vehicle between April 30 and November 1 on city streets, unless otherwise permitted. Always confirm street signage prior to parking. Between November 1 and April 30 parking may be permitted with overnight pass.

2. Can I get an Overnight Parking Pass?

The City of London offers 15 overnight parking passes per vehicle license plate, valid on most city streets. Passes will be restricted during inclement weather and may be revoked. Passes can be requested on the phone, online or in person at the Parking Services Office at 824 Dundas St.

3. Where do I Park if my Driveway is being repaired?

Please apply for a parking pass where permitted, if parking is prohibited please contact our office for further information.

4. Can I have a Payment Extension?

Payment extensions are available upon request within the first fifteen days upon the issuance date of the parking ticket.

5. What are my Payment Options?

Office Payment options are, Visa, Master Card, American Express, Debit, Personal Cheque, Money Order or Cash.

Mailed Payments: Personal Cheque or Money Order.

On-line Payments: Visa, Master Card

After hours – Drop box is located to the right of the front entrance at 824 Dundas St.

6. My meter is faulty/not working what do I do?

Stay parked at the meter, as long as it's not a rush hour route, and take the time you intended to pay for, up to the maximum time allowed, which will be posted. Record the meter number, posted on the meter, and phone our office at 519-661-4537 to report the problem, the number is posted on the meter. The only time you're unable to stay at a faulty meter is if it turns into a "No Stopping" route between specific times to accommodate the extra flow of traffic, these areas are posted.

7. Where can I find the By-Laws and who enforces them?

Parking by-law information is located on the City of London Parking website at www.london.ca, an information brochure is also available at the Parking office located at 824 Dundas St.

8. Parking and Stopping Definitions/what is the Difference?

No Parking – is prohibited even when the vehicle is occupied unless you are actively engaged in loading or unloading merchandise or passengers. Drivers are not allowed to wait for their passengers while in a "no parking zone"

No Stopping – Stopping even for a moment/drop off passengers or goods, is prohibited except when required to avoid conflict with other traffic or if directed by a police officer or traffic control device. This also applies to designated "rush routes" that may contain parking meters.

9. Do you take Partial Payments?

We cannot accept partial payment; payments must be received in full in order to process.

10. Can you Park in the Parking Bays Overnight?

No, parking bays provide parking during the day unless otherwise posted however, are considered an extension of the roadway therefore you can't park in those locations overnight.