## Supports for Basic Needs

NOTE: This information is current as of 2020-04-21 12:22 PM

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Basic needs supports offered</th>
<th>Hours of Operation</th>
<th>Contact</th>
</tr>
</thead>
</table>
| **The Salvation Army, Centre of Hope and Housing Stability Bank (HSB)** | • Not currently completing applications in person for non-urgent appointments, including:  
  o Rental Arrears,  
  o Utility Arrears,  
  o Money Coaching, and  
  o Ontario Electricity Support program applications.  
  • Presently the utility companies are not disconnecting customers from service due to arrears and the Landlord and Tenant Board has suspended all in person hearings related to rental arrears.  
  • Housing Stability Bank will continue to connect with applicants over the phone to assist those who require first and/or last month’s rent for a new unit.  
  • All other applications/appointments will take place once open to the general public again. | Monday – Friday 8a.m. - 4p.m. | Melissa Jeffrey  
Program Manager, Housing Stability Bank  
The Salvation Army, Centre of Hope  
519-964-3663 Extension: 310  
Facebook: [https://www.facebook.com/CentreofHopeLondon](https://www.facebook.com/CentreofHopeLondon) |

| **The Salvation Army, Food Bank** | • The Salvation Army Food Bank remains open.  
• People are waiting outside and are entering when ready to register.  
  o Max 2 people, (households) in at a time.  
  o Only one person per household come into the food bank (unless it’s an adult with young children). | Monday - Friday 9:00a.m. - 4:30p.m. | Nancy Kerr  
Program Services Manager, Community and Family Services  
The Salvation Army Centre of Hope  
281 Wellington Street, London, ON  
Phone: 519.661.0343 x266  
Website: [http://www.centreofhope.ca/](http://www.centreofhope.ca/) |
<table>
<thead>
<tr>
<th>Meals on Wheels</th>
<th>Service Canada</th>
</tr>
</thead>
</table>
| • Changed from a choice model food bank to pre-made boxes of food.  
  • As of April 8, 2020 serving supper meals from the Emergency food truck in the Center’s parking lot 7 days/week over the next 4-8 weeks.  
  • Using a COVID-19 pre-screening tool for anyone coming into our building.  
  • All community groups are cancelled.  
  • Income Tax clinic is being postponed, hoping we’ll be able to run it later in April or May. | • All locations are now closed to the public.  
  • Services will continue virtually.  
  • Continue to provide Canada Pension Plan/Old Age Security payments as well as Employment Insurance. |
| • Mealt services are operating  
  o We ask they call discuss options on a case by case basis.  
  o Frozen crisis meals are available (no cost).  
  o Call to evaluate if someone is in crisis.  
  • Meals on Wheels hot and frozen meals are operating normally  
  o We are taking new clients.  
  o Asking new clients to consider frozen as these come once a week and can be ordered in packs of seven.  
  o Call or email for inquiries.  
  • Frozen meals are also available for purchase.  
  o Subsidized low cost.  
  • Transportation and all other programs are on hold until further notice. | • Monday - Friday  
  8:30a.m. - 2:00p.m.  
  Staff are available to take calls and respond to emails daily until 4:30p.m. |
| • Facebook:  
  https://www.facebook.com/CentreofHopeLondon | • Monday - Friday  
  8:30a.m. - 4:30p.m.  
  Service Canada Toll-Free Line  
  8a.m. - 5p.m. |
| 5:00p.m. – 6:00p.m. | • Phone number for Employment Insurance:  
  1-800-206-7218  
  Phone number for Canada Pension Plan/Old Age Security:  
  1-800-277-9914 |
| Monday - Friday  
  8:30a.m. - 2:00p.m.  
  Staff are available to take calls and respond to emails daily until 4:30p.m. |
### South London Neighbourhood Resource Centre (SLNRC)
- We have redirected all supplies to Northwest London Resource Centre.
- Full settlement services are operating virtually.

### Northwest London Resource Centre (NWLRC)
- Emergency Food Cupboard is open.
- One visit per month only.
- Residents must bring:
  - One piece of ID for all family members;
  - A copy of an income statement

<table>
<thead>
<tr>
<th>Activity</th>
<th>Details</th>
</tr>
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<tbody>
<tr>
<td>Service Canada Centres</td>
<td>are closed to the public. Please visit the following address for information: <a href="https://www.canada.ca/en/employment-social-development/corporate/notices/coronavirus.html#web-notice">https://www.canada.ca/en/employment-social-development/corporate/notices/coronavirus.html#web-notice</a></td>
</tr>
<tr>
<td>Phone number for Employment Insurance Coronavirus line</td>
<td>1-833-381-2725</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Phone number for Employment Insurance</th>
<th>Nancy Needham, Executive Director Northwest London Resource Centre 27A-1225 Wonderland Road North (Beside the Goodwill drop-off centre at the Sherwood Forest Mall). Phone: 519-471-8444. Email: <a href="mailto:nneedham@slnrc.ca">nneedham@slnrc.ca</a> Website: <a href="http://www.slnrc.org">www.slnrc.org</a> <a href="http://www.nwlrc.ca">www.nwlrc.ca</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>South London Neighbourhood Resource Centre (SLNRC)</td>
<td>Settlement Services have a variety of hours. Call SLNRC for more information.</td>
</tr>
<tr>
<td>Settlement Services</td>
<td>Nancy Needham, Executive Director Northwest London Resource Centre 27A-1225 Wonderland Road North (Beside the Goodwill drop-off centre at the Sherwood Forest Mall). Phone: 519-471-8444. Email: <a href="mailto:nneedham@slnrc.ca">nneedham@slnrc.ca</a> Website: <a href="http://www.slnrc.org">www.slnrc.org</a> <a href="http://www.nwlrc.ca">www.nwlrc.ca</a></td>
</tr>
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<tr>
<th>Northwest London Resource Centre (NWLRC)</th>
<th>Monday - Friday 10a.m. - 3p.m.</th>
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<tr>
<td>Northwest London Resource Centre (NWLRC)</td>
<td>Monday - Friday 10a.m. - 3p.m.</td>
</tr>
<tr>
<td>Emergency Food Cupboard</td>
<td>Emergency Food Cupboard is open. One visit per month only. Residents must bring: One piece of ID for all family members; A copy of an income statement</td>
</tr>
</tbody>
</table>
| Crouch Neighbourhood Resource Centre | - Crouch is working in collaboration with Glen Cairn Community Resource Centre to create and deliver care packages of perishable and non-perishable goods and hygiene supplies for Seniors and families in need  
- EarlyON/Preschool and child and youth programs suspended until April 6  
- Crouch administrative office remains closed due to location in public library | Centre is closed. | Crouch Neighbourhood Resource Centre  
Executive Director: Jennifer Martino  
550 Hamilton Rd  
Phone: 519.642.7630  
Email: jmartino@crouchnrc.org  
Website: www.crouchnrc.org  
Twitter and Instagram: @crouchnrc |
|---|---|---|---|
| Glen Cairn Community Resource Centre | - The Centre is open on Monday, Tuesday and Thursday for basic needs pickups  
- On Wednesdays, together with Crouch Neighbourhood Resource Centre, we deliver basic needs hampers in our communities.  
- Most of our programs are running remotely  
  o Our programs can be accessed through our Centre’s website and Facebook.  
- We can be contacted via our office phone on Mondays-Thursdays or via Centres’ email. | Monday, Tuesday and Thursday from 1:00p.m. to 4:00p.m.  
By Phone; Mondays-Thursdays 9:00a.m. to 3:00p.m. | Glen Cairn Community Resource Centre  
244 Adelaide Street South  
Stanislav Rajic  
Executive Director  
Email: srajic@gccrc.ca  
Phone: 519-668-2745  
Website: https://www.gccrc.ca/ |
| LUSO Community Services | - Newcomer Settlement Services operating virtually.  
- Emergency Food Cupboard is Open.  
  o NSY and NSV postal codes only | Monday to Friday 8:30 a.m. - 4:30 p.m.  
Listing of Staff contact information on LUSO Website under News & Events; as well as Posted on LUSO Facebook, Twitter and Instagram.  
Tuesday & Thursday | Elisabete Rodrigues,  
Executive Director  
Phone: 519-452-1466  
(leave message- checking daily)  
Email: elisabete@lusocentre.org  
Website: www.lusocentre.org  
Jacqueline Craig  
Basic Needs & Community Support |
| London Food Bank | • Hours of operation remain the same at the present time.  
• Unsure if Food depots will continue to open.  
• Only one person is allowed into food bank at a time.  
• 1 piece of identification for each family member - REQUIRED EVERY VISIT  
• Proof of income, if any (e.g. paystub, OW/ODSP statement).  
• If picking up food for someone else, ID is required for each of those people as well.  
| Monday to Friday  
8:00a.m. - 4:00p.m.  
| Mary Ann McDowell  
Operations Coordinator  
London Food Bank  
Email: maryann@londonfoodbank.ca |
| Alzheimer Society London Middlesex | • Office is not open to the public until further notice.  
• Support services (where appropriate and technically possible) are continuing to be delivered to clients of ASLM, however, face-to-face programming has been temporarily halted.  
| Staff is working remotely during regular office hours  
Monday to Friday  
8:30a.m. - 4:30p.m.  
| Bruce Wray  
Communications Manager  
Alzheimer Society London and Middlesex  
435 Windermere Road  
Phone: 519-680-2404 Extension: 232  
Website: www.alzheimerlondon.ca |
<table>
<thead>
<tr>
<th>Organization</th>
<th>Details</th>
</tr>
</thead>
</table>
| Rowntree Memorial United Church | - Welcome Wednesday Community Meal
- Providing takeout foods only, for the next several weeks - no coffee and socializing.
- Takeout food includes packaged sandwiches, veggies and fruit.  
- Wednesday 12:00p.m. - 1:00p.m.
  *takeout food only  
Doris Kipfer Rowntree Memorial United Church Email: edkipfer@yahoo.ca |
| St. Michael's Roman Catholic Parish | - Community Meal every Monday will continue.
- Format has changed to takeout.  
- Community meal 5:30pm - 6:30pm  
St Michael's Roman Catholic Parish 511 Cheapside St Phone: 519-433-6689 Email: stmichlon@dol.ca |
| Trinity United Church | - Regularly scheduled community meal for those in need on April 5th will be offered as a takeout meal.
- Regular hours of 5:30p.m. - 7p.m. will be observed for meal pick-ups.
- The Church will also Livestream its Sunday morning service for those interested.  
Next meal: Sunday, April 5th  
5:30p.m. - 7 p.m. (based on situation)  
Trinity United Church 76 Douton St Phone: 519-455-2710 Email: trinity@goldenrulechurch.ca Website: trinityonhale.ca |
| LIFE "SPIN" | - LIFE*SPIN initiated a Community Food Box program by partnering with On the Move Organics and Lola Bees.
  - By working together, we support fixed-income families, seniors and expectant mothers, who are at-risk, with direct support.  
Closed  
LIFE*SPIN 866A Dundas Street East Phone: 519-438-8676 Email: life@execulink.com Website: www.lifespin.org |
access to food, delivered right to their doors.
  o The Ontario Student Nutrition Program is covering the cost for 600 families in the N5W and N5Z area codes.
  o Fundraising efforts have so far enabled us to cover the others who have requested support. The background document, “Food is the Issue” and the link to order are posted on our home page at lifespin.org

- Advocacy work is ongoing, serving individual clients remotely with help for OW/ODSP/CPP issues and applications
- Completing wellness check-in with all our active clients and sending resource information via mail for our community members who lack internet support.
- Information sharing continues to be a priority. Resources and supports are updated regularly at https://lifespin- org.doodlekit.com/home/urgent-community-resources
- There is also a print version available as a pdf to share with clients that do not have access to internet.

**SafeSpace**

- Distribution at our door of food, harm reduction items and personal items.
- Asking attendees to keep a safe distance from others.
- Requires the use of hand sanitizer (provided) before the exchange of any items.

Monday to Tuesday 6p.m. - 9p.m.
Thursdays 10:30a.m. - 1:30p.m.

SafeSpace London
96 Rectory Unit A
Email: safespacelondon@gmail.com
Facebook: www.facebook.com/safespace.london
| Metropolitan United Church | Friday dinner will continue | Every Friday at 5:30 p.m. | Metropolitan United Church  
468 Wellington St  
Phone: 519-432-7189 |
|----------------------------|----------------------------|--------------------------|-------------------------------------------------------------------|
| St. John's The Evangelist Church | A hot meal will be available for take-out on Saturdays  
Meal service will be available as long as possible. | Every Saturday at 5:00 p.m. | St. John's The Evangelist Church  
280 St. James Street  
Phone: 519-495-3907 |
| St. Paul's Social Services  
Food Bank and Fellowship Centre | St. Paul's Social Services provides an emergency three-day supply of food including:  
- fresh eggs  
- milk powder  
- peanut butter  
- canned fish  
- fresh produce  
This service is available in coordination with the other two major food banks in London; the Salvation Army and the London Food Bank.  
Additionally, hygiene products, baby food and formula, mittens, scarves, hats, shopping bags and layettes are provided to clients if availability. | Social Services and Food Bank:  
Monday to Friday  
9:30 a.m. - 12:00 noon  
The Food Bank is closed Good Friday and Easter Monday. | St. Paul's Social Services Fellowship Centre and Food Bank  
472 Richmond Street-Entrance off Queen's Avenue Parking Lot.  
Phone: 519-434-8979  
Facebook:  
www.facebook.com/St.PaulsSocialServices/ |
<table>
<thead>
<tr>
<th>Sanctuary London</th>
<th>The Fellowship Centre is closed for the interim; we will no longer be serving a bag lunch at the door on Monday, Wednesday and Friday.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Monday 12:00 noon -1p.m.</td>
</tr>
<tr>
<td></td>
<td>Wednesday 5:00p.m. - 6:00p.m.</td>
</tr>
<tr>
<td></td>
<td>All regular programs are currently cancelled.</td>
</tr>
<tr>
<td></td>
<td>Providing a bagged &quot;to go&quot; meal twice a week.</td>
</tr>
<tr>
<td></td>
<td>The meals will be available at the door.</td>
</tr>
</tbody>
</table>

**Sanctuary London**
- All regular programs are currently cancelled.
- Providing a bagged "to go" meal twice a week.
  - The meals will be available at the door.

**Sanctuary London**
- Monday 12:00 noon -1p.m.
- Wednesday 5:00p.m. - 6:00p.m.
- Sanctuary London
  - 531 Talbot Street
  - London, ON N6A 2S5
  - Phone: 519-280-8895
  - [www.sanctuarylondon.ca](http://www.sanctuarylondon.ca)

**Youth Opportunities Unlimited (YOU)**
- The Youth Action Centre continues to provide supports to youth.
  - Increased COVID-19 screening procedures are in place.
- Young people ages 15-25 can access the space for:
  - basic needs
  - meals to go
  - housing supports
  - trusteeship services
- The YOU Career Services staff can assist youth ages 15-29 with employment counselling and supports:
  - in person
  - at the Youth Action Centre
  - remotely via technology

**Youth Opportunities Unlimited (YOU)**
- Monday to Friday 10:00a.m. - 6:00p.m.
- Youth Opportunities Unlimited (YOU)
  - 332 Richmond St, London, ON N6A 3C3
  - Phone: 519-432-1112
  - Email: info@you.ca
  - [www.youthopportunitiesunlimited.ca](http://www.youthopportunitiesunlimited.ca)

**Ark Aid Street Mission**
- Takeout meals are offered each afternoon at 5:00 p.m. in front of Ark Aid Street Mission.
- Washrooms available for use weekday only
- All other of our programs are CLOSED, except clothing on emergency basis.

**Ark Aid Street Mission**
- Office open for donations
- Monday to Friday 9:00a.m. - 5:00p.m.
- Ark Aid Street Mission
  - 696 Dundas Street, London ON, N5W2Z4
  - Phone: 519-667-0322
  - Email: director@arkaidmission.com
  - Website: [www.arkaidmission.com](http://www.arkaidmission.com)
<table>
<thead>
<tr>
<th><strong>CMHA Middlesex – My Sisters’ Place/London Coffee House</strong></th>
<th><strong>Social Media: @arkaidmission</strong></th>
<th><strong>Monday-Friday 11:00a.m. to 1:00p.m. and 4:00p.m. - 5:30p.m.</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Handing out bagged lunches, hot coffee, snacks, harm reduction supplies, basic needs and connection for information &amp; resources.</td>
<td></td>
<td><strong>Weekends, 11:00a.m.-1:00p.m.</strong></td>
</tr>
<tr>
<td>• London Coffee House participants can go to MSP for support and services.</td>
<td></td>
<td><strong>CMHA Middlesex/My Sister’s Place London Coffee House</strong></td>
</tr>
<tr>
<td>• My Sisters Place often has surplus produce on Fridays so please contact <a href="mailto:k.bell@cmhamiddlesex.ca">k.bell@cmhamiddlesex.ca</a> if you are interested.</td>
<td></td>
<td>534 Queens Ave, London ON N6B 1Y6</td>
</tr>
<tr>
<td><strong>London Intercommunity Health Centre</strong></td>
<td></td>
<td>Telephone: 519-668-0624 Extension 302</td>
</tr>
<tr>
<td>• The Health Centre continues to provide the following:</td>
<td></td>
<td>Email: <a href="mailto:k.trentman@cmhamiddlesex.ca">k.trentman@cmhamiddlesex.ca</a></td>
</tr>
<tr>
<td>o Affidavits;</td>
<td></td>
<td>Email: <a href="mailto:k.bell@cmhamiddlesex.ca">k.bell@cmhamiddlesex.ca</a></td>
</tr>
<tr>
<td>o Mail pick-up;</td>
<td></td>
<td><strong>London Intercommunity Health Centre</strong></td>
</tr>
<tr>
<td>o Water;</td>
<td></td>
<td>659 Dundas Street (back door only off Marshal Street)</td>
</tr>
<tr>
<td>o Food distribution;</td>
<td></td>
<td>Phone : 519-660-0875 Extension 225</td>
</tr>
<tr>
<td>o Harvest Bucks;</td>
<td></td>
<td>Email: <a href="mailto:gnash@lihc.on.ca">gnash@lihc.on.ca</a></td>
</tr>
<tr>
<td>o Grocery cards; and,</td>
<td></td>
<td>Website: London InterCommunity Health Centre</td>
</tr>
<tr>
<td>o Harm Reduction equipment.</td>
<td></td>
<td><strong>Big Brothers Big Sisters of London and Area</strong></td>
</tr>
<tr>
<td>• Client services provided in the back parking lot, strict physical distancing is practiced.</td>
<td></td>
<td><strong>Office is closed. 24 hour answering service.</strong></td>
</tr>
<tr>
<td>• Some instrumental supports such as community resource information and service coordination.</td>
<td></td>
<td><strong>Savanna Harmon, Family Enrollment Coordinator</strong></td>
</tr>
<tr>
<td><strong>Big Brothers Big Sisters of London and Area</strong></td>
<td></td>
<td>Big Brothers Big Sisters of London and Area</td>
</tr>
<tr>
<td>• Resources for families with children and youth who are experiencing significant issues related to isolation.</td>
<td></td>
<td>543 Ridout St N London ON N6A 2P8</td>
</tr>
<tr>
<td>• Office is now closed. All employees are working from home. Mentoring coordinators are still available to provide match support via phone and email.</td>
<td></td>
<td>Phone: 519-438-7065</td>
</tr>
<tr>
<td>• After-hours answering service continues to be available for urgent matters.</td>
<td></td>
<td>Email: <a href="mailto:savanna.harmon@bigbrothersbigsisters.ca">savanna.harmon@bigbrothersbigsisters.ca</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Website: <a href="https://london.bigbrothersbigsisters.ca/">https://london.bigbrothersbigsisters.ca/</a></td>
</tr>
</tbody>
</table>
| Youth for Christ | Evening Meal Distribution.  
| | o Youth ages 12-25 and their families.  
| | o Provided to those who self-identify need for meals to support during crisis.  
| | Noon Meal Distribution  
| | o Senior’s meal distribution for those 65+  
| | o Provided as a minimal fee per meal  
| | Social Isolation Support  
| | o Virtual Drop-In  
| | o Monday-Friday at 12pm: Zoom Virtual Drop-In for ages 18-25  
| | o Zoom Meeting Code: 169-096-689  
| | o Monday-Friday at 2pm: Zoom Virtual Drop-In for ages 12-18  
| | o Zoom Meeting Code: 872-248-546  
| | Online Skate Club  
| | o Thursdays at 6pm: Online Stake Club for ages 12-18  
| | o Zoom meeting Code: 156-168-179  
| | 3 additional program support groups based upon registration  
| | o Online competitions, instructions and community fitness  
| | o Stay at Home – Skate Board Competitions  
| | o Compass Basketball – Instagram Live chats and workouts with NCAA players  
| | Monday to Friday  
| | 4:00p.m. - 6:00p.m.  
| | Monday to Friday  
| | 11:00a.m.-1:00p.m.  
| | Starting April 8th and to be fully operational by April 13  
| | CLOSED:  
| | Main Office (254 Adelaide St S)  
| | All recreation programs at the Community Youth Centre (254 Adelaide St S)  
| | Drop In (254 Adelaide St S)  
| | Youth/Community Café – Café Connect (254 Adelaide St S)  
| | Downtown Hub (formerly known as Streetlight) – this has been moved to meal distribution to youth and a “DowntownHub” Zoom gathering  
| | Online hours of operation are from 8:00a.m. – 10:00p.m.  
| | Youth for Christ  
| | 254 Adelaide Street South, London ON,N5Z 3L1  
| | Phone: 519-686-0093  
| | Email: info@yfclondon.com  
<p>| | Website: <a href="https://yfclondon.com/">https://yfclondon.com/</a> |</p>
<table>
<thead>
<tr>
<th><strong>Training at home</strong></th>
<th><strong>Cooking at Home</strong> – Instagram Live lessons for youth in cooking at home.</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>Screening additional volunteers from the community for deliveries while training them in the additional practices of safe-distancing and sanitization while delivering meals.</td>
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</table>

| **ANOVA** | Crisis and Support line available 24/7 for those experiencing violence or supporting those who are experiencing violence.  
- This includes abuse or sexual violence.  
- Sexual assault intake and counselling:  
  - Now done via phone or zoom,  
  - Accessed through the crisis line.  
- Outreach and family court support:  
  - Now done via phone or zoom,  
  - Accessed through the crisis line.  
- Shelter options for women and children:  
  - Accessed through the crisis line. |
<table>
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<tr>
<td></td>
<td>24 hours per day/7 days a week.</td>
</tr>
<tr>
<td>Phone: 519-642-3000</td>
<td></td>
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</tbody>
</table>

| **London Abused Women’s Centre** | London Abused Women’s Centre continues to provide counselling, advocacy and support by phone or Skype for women and girls age 12 and over who:  
- Have been/are being abused by an intimate partner;  
- Sexually exploited or trafficked; and,  
- Monday to Thursday 9:00a.m. - 5:00p.m.  
  - Friday 9:00a.m. - 4:00p.m.  
  - Evening phone appointments by arrangement |
|----------------------|-------------------------------------------------------------------------|
| | Saundra-Lynn Coulter, Director of Programs and Development  
  London Abused Women’s Centre  
  797 York Street – Unit 5, London, Ontario N5W 6A8  
  Phone: 519-432-2204 |
To family members of women and girls who have been sexually exploited/sex trafficked.

- Call 519 432 2204 to access services.
- Urgent Support Phone-In for clients and women calling for the first time with an urgent issue.
- Long-term, trauma-informed counselling, safety/exit planning and support by phone.
- Assistance accessing safe location/emergency housing with supports for women at risk.
- Provision of grocery/health care product vouchers to clients in need.
- Weekly Women's Drop-In group on-line for clients.
- Assistance accessing needed services.
- Anti-Human Trafficking Housing Allowance – to support women who have been trafficked to afford safe housing.

| Community Counselling Centre of London | Monday to Thursday 1:00p.m. - 4:30p.m.  
|                                      | Friday 1:00p.m. - 3:30p.m. |

Counselling sessions offered virtually by phone or video only at this time.
- Emotional and psychological support provided via on-line counselling sessions.
- Subsidized counselling fees offered based on annual income and number of dependents.
- Wait time dependent on availability of qualified therapists.

Office is closed
Virtual hours
Tuesday to Thursday
9:00a.m. – 6:00p.m.

Community Counselling Centre of London
476 Clarke Rd, London, ON N5V 2C7
Phone: 226-314-2011
Email: info@communitycounsellinglondon.com
Website: www.communitycounsellinglondon.com
| 519 Pursuit | Personal Protective Equipment packages available daily at the city comfort stations.  
|            | o 26 `Portable Comfort Stations` portable toilets, with sanitizer have been set up throughout Old East Village, the downtown core area, Victoria Park, Ivey Park, Queens Park, and several located on some main streets.  
|            | o Snack packages will be provided when supplies are available.  
|            | Care packages available include:  
|            | o Personal Protective Equipment;  
|            | o Snack/Lunch (when supplies are available);  
|            | o Daily necessities; and,  
|            | o Clothing  
|            | Resources are also being shared with My Sisters Place, Atlohsa, London Cares and SafeSpace London as needed.  
|            | We do not have set hours of operation or a physical space  
|            | To contact us please use our email address contact@519pursuit.ca | No physical space Contact via email | Email: contact@519pursuit.ca |

Please note that this document is updated regularly. While we attempt to include as many services as possible, we apologize if some services have been missed. If your organization is providing basic needs services and would like to be included on the list please contact cyn@london.ca.

For additional information please visit https://211ontario.ca/

Partners are encouraged to update their information at https://211ontario.ca/contact-211-with-service-updates/

Subsidized transit passes will be available for purchase at CitiPlaza every Friday from 1pm to 4pm.
For additional supports and services resident are encouraged to visit https://www.informationlondon.ca/123/Information_London_COVID19_Resources_Page/

For a map that includes some of the basic needs organizations, please see: https://www.google.ca/maps/@42.9741882,-81.2518648,13z/data=!3m1!4b1!4m2!6m1!1s1vltarQwcdyxA4ftVBn1Mhu014etJx