



The Corporation of the City of London

**Regulation 1 – Amended April 24, 2019 made under the Vehicle for Hire By-law L.-130-71**

**Date effective: April 24, 2019**

**1.0 Definitions**

- 1.1 Terms used in this Regulation have the same meaning as in the Vehicle for Hire By-law L.-130-71 as amended from time to time.
- 1.2 For the purpose of this Regulation:  
“**By-law**” means the Vehicle for Hire By-law L.-130-71, as amended from time to time.

**2.0 Format of Documents to be Provided to the Licence Manager**

- 2.1 Every Applicant and/or Licensee shall provide to the Licence Manager all required information in any of the following formats:
  - a) original document;
  - b) scanned copy of original document; or
  - c) photocopy of original document.

**3.0 Vehicle for Hire Standards – Classes of Vehicle – Limousines (Executive)**

- 3.1 The following classes of vehicle may be approved by the Licence Manager as a Limousine (Executive):
  - a) Acura MDX
  - b) Audi Q7
  - c) Buick Enclave
  - d) Cadillac Escalade & Escalade ESV
  - e) Chevrolet Suburban & Tahoe
  - f) Dodge Durango
  - g) Ford Lincoln Town Car, Lincoln MKT, MKX, Navigator, and Nautilus
  - h) Ford Expedition & Explorer
  - i) GMC Yukon, Yukon Denali, Yukon XL & Yukon XL Denali
  - j) Honda Pilot
  - k) Hyundai Genesis

- l) Infiniti QX60 & QX80
- m) Kia K900
- n) Land Rover Range Rover & Range Rover Sport
- o) Lexus 350
- p) MercedesBenz GL-Class
- q) Nissan Pathfinder & Armada
- r) Tesla Model X
- s) Toyota Avalon, Highlander and Sequoia
- t) Volvo XC90

#### **4.0 Vehicle for Hire Conditions**

- 4.1 Every Driver shall maintain the interior of his or her vehicle, while they are operating it, in a clean and tidy condition, including:
- a) free from all dust, dirt, grease, oil, adhesive resin and any other item that can be transferred on to the person, clothing or possessions of a Passenger;
  - b) free of all waste paper, cans, garbage or any other debris;
  - c) free of noxious substances;
  - d) free of excess wear including tears in the upholstery, seats or interior;
  - e) in good repair;
  - f) with working seat belts;
  - g) with side windows that open and close;
  - h) with every seat securely mounted maintaining its position and adjustment; and
  - i) with a working dome light that will activate automatically when the vehicle doors open.
- 4.2 Every Driver shall maintain the exterior of his or her vehicle, while they are operating it, in good condition including:
- a) free from all dust, dirt, grease, oil, adhesive resin and any other item that can be transferred on the person, clothing or possessions of a Passenger, except water or snow;
  - b) free from exterior body damage;
  - c) with no missing or damaged fenders, grills or molding;
  - d) with securely closing doors and trunk lid;
  - e) with all handles in good repair;
  - f) with the paint or finish in good repair; and
  - g) with four matching hubcaps or wheels.

## **5.0 Cabs, Accessible Cabs – Colours**

5.1 Every Cab and Accessible Cab Owner shall ensure his or her Cab or Accessible Cab is painted using a colour scheme approved by the Licence Manager.

## **6.0 Cabs, Accessible Cabs – Markings**

6.1 Every Cab and Accessible Owner shall ensure an illuminated electric sign is securely affixed to top of his or her Cab or Accessible Cab and connected to the Cab Meter so as to be lit from dusk to dawn when the Cab is not providing a Conveyance Service and indicating that the vehicle is a Cab or Accessible Cab and the name of the Fleet it belongs to.

6.2 No Cab and Accessible Cab Owner shall display or permit the display of any advertisement on his or her Cab or Accessible Cab except for an advertisement placed on the side panels of the doors, or rear fender and/or an advertising sign placed on the roof of the Cab or Accessible Cab.

## **7.0 Cabs, Accessible Cabs, and Limousines – Markings**

7.1 Every Cab and Accessible Cab Owner shall display the number of the Owner Plate issued for the Cab or Accessible Cab on both exterior sides of the vehicle, in a visible location that uses contrasting colours and is at least 8cm high, as approved by the Licence Manager.

7.2 Every Limousine (Executive) Owner shall display the name of the Fleet on the rear of his or her Limousine (Executive), in a location as approved by the Licence Manager.

## **8.0 Private Vehicle for Hire – Standards for Display of Transportation Network Company Logo**

8.1 Every Private Vehicle for Hire and Accessible Private Vehicle for Hire Driver shall, at all times while offering a Conveyance Service, affix the Transportation Network Company logo in a format, as approved by the Licence Manager, in the back window and the passenger-side front window of his or her Private Vehicle for Hire or Accessible Private Vehicle for Hire.

## **9.0 Cabs, Accessible Cabs – Standards for Cab Meters**

9.1 Every Cab and Accessible Cab Owner shall ensure that his or her Cab or Accessible Cab has a Cab Meter for registering distance traveled, waiting time and for computing Fares that is:

- a) illuminated between dusk and dawn;
- b) clearly visible to Passengers;
- c) used only when the seal is intact;
- d) used for not longer than one year without retesting, re-inspection and resealing; and
- e) kept in good working condition at all times.

**10.0 Cabs, Accessible Cabs, Limousines – Standards for Display of Licences**

10.1 Every Cab, Accessible Cab and Limousine Driver shall affix his or her Licence on the front dashboard of the vehicle, while they are operating it, so that the side of the Licence containing the photograph is plainly visible to and readable by Passengers in the front seat and back seat of the vehicle.

**11.0 Miscellaneous**

11.1 This Regulation shall come into force and effect on April 24, 2019.



Orest Katolyk,  
Licence Manager, By-law



**London**  
CANADA

Regulation 2 Amended November 19, 2018

The Corporation of the City of London

**Regulation 2 - Amended November 19, 2018 made under the Vehicle for Hire By-law L.-130-71**

**Original date: October 23, 2017**

**1.0 Definitions**

1.1 Terms used in this Regulation have the same meaning as in the Vehicle for Hire By-law L.-130-71 as amended from time to time.

1.2 For the purpose of this Regulation:

“**By-law**” means the Vehicle for Hire By-law L.-130-71, as amended from time to time.

**2.0 Cabs, Accessible Cabs – Colours**

2.1 Notwithstanding section 5.1 of Regulation 1, the Licence Manager may approve a flexible colour scheme, as proposed by a Broker, under the condition that the illuminated electric sign is consistent in design and colour with all other vehicles in the Fleet in order to assist the public with visual recognition of the Fleet of vehicles.

2.2 All vehicles in the Fleet to have the standard Broker colour on the entire engine hood, entire vehicle roof, and entire vehicle trunk. A sample of the standard Broker vehicle design to be submitted to the Licence Manager for approval.

**3.0 Miscellaneous**

3.1 This Regulation shall come into force and effect on November 19, 2018.

Orest Katolyk,  
Licence Manager, By-law



**London**  
CANADA

Regulation 3 - Created November 5, 2018

The Corporation of the City of London

**Regulation 3 made under the Vehicle for Hire By-law L.-130-71**

**Date effective: November 5, 2018**

**1.0 Definitions**

1.1 Terms used in this Regulation have the same meaning as in the Vehicle for Hire By-law L.-130-71 as amended from time to time.

1.2 For the purpose of this Regulation:

“**By-law**” means the Vehicle for Hire By-law L.-130-71, as amended from time to time.

**2.0 Consumer Protection – Video Recording**

2.1 Every Vehicle for hire which has an operational security camera capable of recording forward-facing images of the road as seen by the driver and/or capable of recording images of persons in the vehicle for hire shall post public notification of video recording activity as approved by the Licence Manager.

2.2 Examples of public notification may include the following:  
sticker placed on the window of the vehicle for hire; or interior notices

**3.0 Consumer Protection – Notification of Fares**

3.1 Every Broker shall submit to the Licence Manager a schedule of fares for all orders for transportation services except those made through mobile applications (apps), including any discounts, promotions, or other similar marketing advertisements.

**4.0 Supplementary Safety Standard Certificates**

4.1 The Licence Manager may request supplementary safety standard certificates for vehicles for hire that are over 8 (eight) years of age.

**5.0 Broker Records**

5.1 Every Broker shall submit for approval by the Licence Manager a searchable electronic spreadsheet that captures the requirements as outlined in Schedules 4 and 5 of the By-law.

**6.0 Miscellaneous**

6.1 This Regulation shall come into force and effect on November 5, 2018.

Orest Katolyk,  
Licence Manager, By-law



**London**  
CANADA

Regulation 4 Created February 6, 2019

The Corporation of the City of London

**Regulation 4 made under the Vehicle for Hire By-law L.-130-71**

**Date effective: February 6, 2019**

**1.0 Definitions**

- 1.1 Terms used in this Regulation have the same meaning as in the Vehicle for Hire By-law L.-130-71 as amended from time to time.
- 1.2 For the purpose of this Regulation:

“**By-law**” means the Vehicle for Hire By-law L.-130-71, as amended from time to time.

**2.0 Administrative Regulation**

- 2.1 Every Limousine (Executive) or Private Vehicle for Hire may affix a sign, illuminated or otherwise, as approved by the Licence Manager, on the front dashboard of the vehicle. No Limousine (Executive) or Private Vehicle for Hire may display any sign on the top (roof) of the vehicle.
- 2.2 Every Vehicle for Hire must place vehicle information on the back of the front seats visible to the passengers in the back seats of the vehicle. For Private Vehicles for Hire, the information must depict the provincially-issued licence plate. For Limousines (Executive) and Cabs, the information must depict the City issued licence number. The format of the information must be approved by the Licence Manager.

**3.0 Miscellaneous**

- 3.1 This Regulation shall come into force and effect on Wednesday, February 6, 2019.

Orest Katolyk  
Licence Manager