

APPENDIX A
CITY OF LONDON 2007 ACCESSIBILITY PLAN
NEW STRATEGIC ACTIONS FOR BARRIER PREVENTION OR REMOVAL IN 2007

STRATEGIC DIRECTION	RESPONSIBILITY	BARRIERS	NEW ACTIONS	ESTIMATED COST (Operating/Capital)
CHIEF ADMINISTRATOR'S OFFICE				
<u>Education</u>	Accessibility Advisory Committee	Lack of awareness about persons with a disability	Actively promote the need for Ability Awareness Training to (amongst) the business, professional and service communities – e.g. make presentations to Chamber of Commerce, MainStreet London, Downtown Business Association, London Airport, etc.	\$ 0
	Accessibility Advisory Committee	Lack of awareness	Review the needs of a selected disability annually noting that for 2007 the Accessibility Advisory Committee will continue to review the needs of Londoners who are deaf, deafened, hard of hearing and deaf blind. This was a follow-up activity to the 2005 Study by a student at Western's School of Occupational Therapy Program.	\$ 0
			Participate in National Access Awareness Week (NAAW): Be a leader in bringing together the community to organize a NAAW event in June 2007.	\$2,000
	Accessibility Advisory Committee		Continue outreach program to educate Agencies, Businesses and the broader private sector about the AODA and the importance of identifying, preventing and removing barriers/challenges faced by people with disabilities.	\$ 0
	Facilities Design & Construction		Provide accessibility information sessions regarding the City of London 2006 Facility Accessibility Design Standards (FADS) and AODA provincial legislation for the following: <ul style="list-style-type: none"> • Community Services Department • Boards & Commissions 	\$ 0

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<u>Education</u> (continued)			<ul style="list-style-type: none"> • London Chamber of Commerce • London & District Home Builders Association 	
	Facilities Design & Construction		Present materials regarding the City of London 2006 Facility Accessibility Design Standards and AODA provincial legislation at the Feb. 2007 Ontario Good Roads Association / Rural Ontario Municipal Association Conference in Toronto.	Minimal travel expenses
		Fanshawe College Program restrictions	Participate on the Fanshawe College Architectural Technology Program Review Committee. Work with the – Building Technology Department to incorporate enhanced accessibility / universal design principles into the design curriculum.	\$ 0
<u>Communication</u>	Corporate Communications		<p>Implement the Multiple Formats Policy when approved by Council.</p> <p>Corporate Communications to assist in keeping the Accessibility Advisory Committee website up to date when and as required and assist with the review of promotional materials for the Accessibility Advisory Committee's use outside City Hall.</p>	<p>Undetermined</p> <p>Subject to the availability of funding and staff resources</p>

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<u>Human Resources</u>	Human Resources		Explore membership in the Abilities First Coalition.	\$ 0
	Accessibility Advisory Committee in partnership with London Diversity and Race Relations Advisory Committee		To provide information and resources to the Human Resources Division to undertake the building of a supportive workplace culture initiative.	undetermined

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Facilities (continued)	Facilities Design & Construction	Limited staff resources	Coordinate process outlined in the July 24, 2006 council resolution for Environmental and Engineering Services Department (EESD) and Planning to identify opportunities to enhance accessibility requirements within municipal regulations by incorporating FADS design elements.	\$ 0
	Facilities Design & Construction and Technical Services Division	Approval of the Multiple Formats Policy	Will improve the accessibility of the 2006 Facility Accessibility Design Standards document by creating a public web-friendly rendering version of the document for viewing purposes only. The location of the entry page to the FADS and the request form for use of this document will be more clearly defined on the City's website.	\$ 7,000
	Facilities Design & Construction and the Chief Administrator's Office	Provincial selection process	Pursue staff participation on the Provincial Standards Development Committee for the Built Environment to be established in the Winter of 2007. Note: Accessibility Coordinator from this Division has been nominated to AMO by the City of London for their consideration to be the AMO representative on this provincial committee and the City of London will forward this representative's name directly to the Ministry for inclusion.	Potential travel expenses (unknown)
	Fleet and Facilities Operations (FFO)		Upgrade entrances to washrooms at Victoria Park Band shell.	\$ 5,000

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<u>Facilities</u> (continued)	Facilities Design & Construction and Fleet and Facilities Operations (FFO)		Implement 'quick-fix' accessibility upgrades issued as work orders through the Facilities Design & Construction Division's Tracking & Response System for managing data contained in the Accessibility Advisory Committee's Accessibility Features Reports.	Funding within existing FD&C capital & FFO operating budgets
			Upgrade existing wading pools to include non-slip, colour contrasting paint between wading pool deck & water tank per the 2006 Facility Accessibility Design Standards requirements	Funding within existing operating budget
<u>Standards, Manuals, Design Specifications & Procedures</u>	Development Services		Review the Subdivision Development Guide Manual and identify opportunities to enhance accessibility requirements and ensure consistency with the City of London 2006 Facility Accessibility Design Standards. Make recommendations, where feasible, for updates.	\$ 0
	Transportation Planning & Design, Construction Administration, and Facilities Design & Construction		Review and identify opportunities to enhance accessibility requirements and, where permissible and feasible, incorporate the principles of the City's 2006 Facility Accessibility Design Standards (FADS) in the Municipal Design Specifications and Requirements Manual and the Standard Contract Documents for Municipal Construction Projects.	\$ 0

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<u>Standards, Manuals, Design Specifications & Procedures</u> (continued)	EESD and P&D		Formalize internal Approval Procedures Agreement for implementation/application of the Facility Accessibility Design Standards for all new construction, renovation and maintenance projects to City owned, leased or operated facilities.	\$ 0
<u>Roads & Transportation</u>	Parking & Traffic Signals		Work in partnership with the CNIB and the Accessibility Advisory Committee to develop a priority system for the implementation of audible pedestrian signals at existing signal locations.	\$ 0
	Transportation Planning & Design, Transportation and Roadside Operations, and Facilities Design & Construction		Pilot FADS designed curb cut detail on City right-of-way.	\$ 0 Funding included in Transportation sidewalk upgrade program

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PLANNING & DEVELOPMENT DEPARTMENT (P&D)				
<u>Land Use Planning</u>	Planning Division	Limited staff resources	Complete the Planning related investigation process outlined in the July 24, 2006 council resolution to identify opportunities to enhance accessibility requirements within the: <ul style="list-style-type: none"> • Official Plan • Z.-1 Zoning By-law • Existing financial incentive programs; the Upgrade to Building Code Loan Program and the Façade Improvement Loan Program 	\$ 0
<u>Site Plan Review</u>	Building Control – Site Plan Approvals	Limited staff resources	Complete the Planning related investigation process outlined in the July 24, 2006 council resolution to identify opportunities to enhance accessibility requirements within the: <ul style="list-style-type: none"> • Sign and Canopy By-law • Site Plan Control Guidelines 	\$ 0

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COMMUNITY SERVICES DEPARTMENT				
<u>Neighbourhood and Children's Services</u>	Area Services (East and West)	Improve information for consumers on opportunities	Implement the identification of accessible program location information initiative: <ul style="list-style-type: none"> • identify non-accessible specific class/program locations in CLASS (e.g. an inaccessible classroom in an otherwise accessible school) so that this information can be provided by Customer Service and through Spectrum Interactive. • provide information on the general accessibility of school, city and business facilities used for programming purposes. (Provide to Customer Service; post on internet) • provide information in Spectrum on bus routes (with link to information on routes that utilize fully accessible busses) 	\$ 1,000
		Evaluate the physical accessibility and inclusiveness of recreation program locations identified through purchase of service contracts	Continue to increase the formal requirements for businesses providing program services on behalf of recreation programs including: <ul style="list-style-type: none"> • physical accessibility requirements • policy of inclusion and welcoming diversity • assurances of safety for vulnerable populations 	\$ 1,000

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<u>Neighbourhood and Children's Services</u> (continued)		Improve tracking of numbers of persons with disabilities and special needs registered in recreation programs	Introduce new fields in registration software that encourage program registrants to identify special needs they may have in order to: <ul style="list-style-type: none"> • provide better advance consultations and support arrangements • identify trends in the numbers of persons with special needs served and the sorts of special needs supported 	Undetermined (possible impacts to Customer Service technology budget)
		Improve training resources	Explore development of a resource for training staff in ability awareness that meets training constraints for casual staff.	Undetermined
		Improve inclusiveness of off-site excursions during summer programs	Explore the use of accessible buses for summer program excursions.	Undetermined
		Improved physical access to facilities	Extend the horseshoe pitching area at McMahan Park to support people with differing abilities.	\$ 1,000
		Increase recreational opportunities for persons with disabilities	Create more Spectrum programs specifically for people with disabilities with and without partnerships from support agencies.	Undetermined

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<u>Neighbourhood and Children's Services</u> (continued)		Extend leadership role of City in encouraging expanded opportunities	Coordinate meetings with service providers, funders, and support agencies to work on collaborations: <ul style="list-style-type: none"> • summer program training open to all organizations offering camp activities • sharing of support resources and information • recruitment of qualified inclusion support staff • understanding all the various potential funding/subsidy/assistance sources 	
		Extend leadership role of City in encouraging expanded opportunities	Explore development of training overview (on inclusion and accessibility along with other things) for businesses from which the City may purchase recreation services.	
<u>Parks and Recreation</u>	Aquatic Services	Improved access to swim facilities	Purchase special needs lift and equipment for improved access for swimmers.	Undetermined
	Aquatic Services and FD&C		Convert existing wading pool at Gibbons Park into an accessible spray pad.	\$ 325,000

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<u>Parks and Recreation</u> (continued)	Aquatic Services and FD&C		Investigate opportunities to improve accessibility at South London Community Pool.	\$ 0
<u>Community Services – Social & Community Support Services</u>	Community Programs and Services	Barriers to the Disabled in the Community	Include the Accessibility Advisory Committee in consultations when developing new services for Community Programs and Services Division participants.	\$ 0
			The Division will participate in the developmental services transformation public consultations.	\$ 0
	Accessibility Advisory Committee		Work with Community Services Department to bring together stakeholders interested in the issue of subsidized bus passes for people with disabilities. Formulate a plan of action and take forward to City on behalf of persons with disabilities.	Undetermined

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<u>Long Term Care Division</u>	Accessibility Advisory Committee		<ul style="list-style-type: none"> • Upon request by private complexes - undertake accessibility audits 	\$ 0
	Dearness Long Term Care		<ul style="list-style-type: none"> • Review of sidewalks to identify and address any issues that affect accessibility to the building. • Relocate access key pads to meet code for wheelchair dependent residents/visitors internally and externally. • Complete ceiling lift system installation and make it fully operational. • Enhance staff training in Infection Control, Managing Aggressive Behavior, etc. <p>Enhance external walkway widths to provide safer passing space for wheelchair and/or walker dependant residents to use them.</p>	Undetermined \$40,000
Kettle Creek Conservation Authority				
			Install a wheelchair accessible parking lot and sidewalk beside the pool area at Lake Whittaker Conservation Area to increase accessibility to this facility.	
			Investigate having an outside company perform an accessibility audit at Lake Whittaker Conservation Area as part of our master planning process.	

November 28, 2006

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